

Customer Case Study







Ying Wa College

With a people-oriented approach, Ying Wa College leverages of bizCloud FileBox and improves work quality by Remote File Access Solutions

School Background

Ying Wa College has upheld a people-oriented approach since it founded in 1818. Besides the commitment to offering quality education to students, providing better working environment for teachers is also highly regarded.

In recent years, the school has adopted the use of remote file access solutions. By using the technology, teachers could flexibly arrange their works and their work quality and efficiency have been improved. They are able to manage works securely outside the school and achieve work-life balance.

User Sharing: Easy and Convenient to Use

English Panel was the first subject group to use bizCloud FileBox. With its secure, user-friendly, simple permission settings and competitive price, Norris Lai, the Vice Principal, and Albert Wong, the Head of IT Committee, agreed that bizCloud FileBox could meet their needs and solve their problems.

Challenges

- Hard to ensure the security of data storage
- Difficult to keep track of accidentally deleted or moved file records
- Need to reset permission and user data if using other systems



The Renefit

- User-friendly
- Consistent user interface. Additional training is not required
- Synchronize permissions and user settings
- Secure and reliable data encryption
- Detailed usage record



Norris mentioned that in the past, all shared documents were saved in the school server. Accessing the files became a problem when they worked outside the school or worked from home. Although IT Committee could set up virtual private network (VPN), it involved certain technical requirements.



Using bizCloud FileBox

is simple and convenient. By logging in at home, the interface, file storage structure and permissions are just the same as in school. The updated documents can be directly saved in the school server. The process of accessing files is stable and data synchronization is fast. Additional training is not necessary.



Vice Principal, Ying Wa College To tackle the problem, Norris had an idea of using remote file access solutions. During the pandemic, teachers were arranged to work at home and they tried to use a cloud storage platform to access the documents. Nevertheless, they were unable to search the files by usual file storage structure and set different levels of permissions. The data confidentiality was one of the concerns from the teachers. It was inconvenient that they also needed to move the files to the school server when they are back to school. Later, Albert recommended bizCloud FileBox and Norris agreed to start with English Panel.

Administrator Sharing: High Security and Easy Installation

Albert also stated that since the file storage structure of English Panel is complicated and the folders require different levels of permission. It would be time-consuming to reset all settings and permissions in new system. In addition, most of the remote access solutions could only provide simple usage logs. If a file is accidentally deleted or moved, it would be difficult to trace.



bizCloud FileBox

can synchronize with the permission of the existing systems. The workload of IT colleagues could be reduced as resetting permission one by one is no longer necessary. On the other hand, bizCloud FileBox is highly secure and reliable with encrypted data. Administrators can also check detailed usage logs, including user names, uploads, downloads, login time and methods etc. They can effectively manage the system.



Albert Wong, Ying Wa College

Head of IT Committee,

The school intends to gradually extend the use of bizCloud FileBox to other panels and applications. For example, teachers can directly upload activities' photos from mobile phones to the server, or use it to share files during external assessments. More teachers can enjoy the flexibility, which can help to solve the problems and constraints, and also meet the needs of teachers' work.





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