



KONICA MINOLTA

# IT Flex Plus Managed IT Service

## Year-round Professional Care for Cybersecurity and Troubleshooting

You may face the following IT challenges:



Shortage of skilled IT talent



Day-to-day help desk requests



Heightened cyber threat



Growing IT complexity

Konica Minolta's IT Flex Plus managed IT services surpass industry standards, offering reliable help desk service and advanced Cybersecurity solutions to safeguard your digital assets. Our agile token-based support enables seamless scalability, ensuring your business's growth and smooth completion of ad hoc projects.



**Service Highlights**



Customized Services



In-depth Technical Support with Advanced Cybersecurity Services



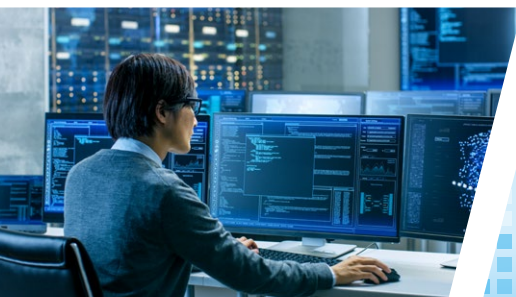
IT Regular Services



Cybersecurity Services



Agile Support Services



**Comprehensive | Professional | Reliable IT Partner**



# Support Level

## Level 1: Essential



### IT Regular Services

- + Hardware, Software & Patch Updates
- + System Maintenance & Upgrades
- + Network Troubleshooting
- + Data Migration & Backup
- + Onsite & Remote IT Support



### Cybersecurity Services

- + Standard Package for Security Management
- + Data Loss Prevention
- + Basic Security Assessment
- + Centralized Plans Management
- + Light-weight Disaster Recovery



### Agile Support Services

- + Per-call & Token-based Support Service for ad-hoc or urgent IT-related tasks

## Level 2: Advanced



### In-depth Technical Support with Advanced Cybersecurity Services

- + Advanced Email Security
- + Advanced Security with EDR
- + Advanced Management
- + Advanced Backup

## Level 3: Premium



### Customized Services

- + Tailor-made IT Projects

## Why Konica Minolta IT Flex Plus?

We provide comprehensive support services that go beyond troubleshooting, delivering advanced IT Security and Management Solutions to safeguard your business.



**Predictable IT Expenses**



**Reduce Overhead Costs**



**Proactive Support & Monitoring**



**Enhanced Data Security**



**Flexible Token Service**



**Strategic IT Planning for Growth**

**Contact us for more information at 2565 8181 (Press2 > 8)**

