KONICA MINOLTA

IT Flex Plus Managed IT Service

Year-round Professional Care for Cybersecurity and Troubleshooting

You may face the following IT challenges:

Shortage of skilled IT talent	Day-to-day help desk requests	Heightened cyber threat	Growing IT complexity

Konica Minolta's IT Flex Plus managed IT services surpass industry standards, offering reliable help desk service and advanced Cybersecurity solutions to safeguard your digital assets. Our agile token-based support enables seamless scalability, ensuring your business's growth and smooth completion of ad hoc projects.

Service Highlights

3 Premium
- Customized Services

2 Advanced
- In-depth Technical Support with Advanced Cybersecurity Services
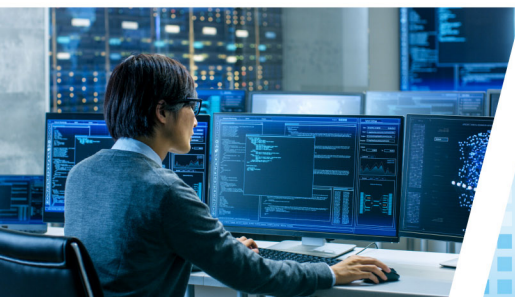
1 Essential
- IT Regular Services
- Cybersecurity Services
- Agile Support Services

Level

Comprehensive | Professional | Reliable IT Partner

Support Tier

Level 1: Essential

IT Regular Services
+ Hardware, Software & Patch Updates
+ System Maintenance & Upgrades
+ Network Troubleshooting
+ Data Migration & Backup
+ Onsite & Remote IT Support

Cybersecurity Services
+ Standard Package for Security Management
+ Data Lost Prevention
+ Basic Security Assessment
+ Centralized Plan Management
+ Light-weight Disaster Recovery

Agile Support Services
+ Per-call & Token-based Support Service for ad-hoc or urgent IT-related tasks

Level 2: Advanced

In-depth Technical Support with Advanced Cybersecurity Services
+ Advanced Email Security
+ Advanced Security with EDR
+ Advanced Management
+ Advanced Backup

Level 3: Premium

Customized Services
+ Tailor-made IT Projects

Why Konica Minolta IT Flex Plus?

We provide comprehensive support services that go beyond troubleshooting, delivering advanced IT Security and Management Solutions to safeguard your business.

- **Predictable IT Expenses**
- **Proactive Support & Monitoring**
- **Flexible Token Service**
- **Reduce Overhead Costs**
- **Enhanced Data Security**
- **Strategic IT Planning for Growth**

Contact us for more information at 2565 8181 (Press 2 > 8)

Konica Minolta Business Solutions (HK) Ltd. | www.konicaminolta.hk

Konica Minolta | Search

2565 8181 | bhkg_sales@gcp.konicaminolta.hk | f Konica Minolta Hong Kong | in Konica Minolta Business Solutions Hong Kong

MKT-2402-958